Cisco Court Cast – Corporate Networks and Firewall Issues

Please provide this document to your IT Administrators who can proactively assist in troubleshooting access issues.

The contents of this document have been sourced from an official Cisco Support page.

WebRTC app:

If you have a compatible WebRTC browser (For a list of supported browsers and versions, see Cisco Meeting App for WebRTC Important Information document) allow the following outgoing ports.

Web Bridge

- 80 outgoing TCP - HTTP (optional for HTTP to HTTPS redirect)
- 443 outgoing TCP- HTTPS

TURN server

- 3478 outgoing UDP - STUN Signaling + Tunneled Media
- 50,000-51,000 outgoing UDP - Media (Optional for best performance)

Alternative Option:

Alternatively, use a standalone internet connection (for example, hotspot from mobile, non-corporate network, etc.)